

Our Values and Vision

We believe in putting our patients at the heart and core of the service to ensure that they have a positive experience of using a service which is safe, maintains their dignity, treats them with respect and leads to the most appropriate outcome at the time by:



Quality of Care

Delivering a high standard of health and social care needs to every resident in contact.



Care and Compassion

Listening to concerns and offering the best care possible, respecting patient choices, supporting them in making the right decisions when needed.



Respect and Dignity

Adopting a culture where we treat all residents with dignity and respect, and without inequality.



Improving Lives

Listening to our patients, looking at every possible symptom for an early diagnosis.



Working Together

Supporting the NHS in increasing the life expectancy of residents in Greater Manchester.

Our Aims, Objectives and Philosophy

We will provide high quality care to the local population and beyond, meet individual needs in a safe, caring, effective and responsive environment by a well-led workforce with the skills, knowledge and resource to meet the highest standards by:

- Providing quality care by a Healthcare Professional best placed to meet patient needs.
- Acting immediately to understand, respond to and learn from incidents.
- Recruiting and retaining the right colleagues.
- Maintaining, improving and enhancing knowledge and skills through the right training.
- Complying with the requirements of registered bodies and professional registrations.



- Showing compassion and kindness towards one another.
- Acting in such a way that promotes and safeguards the wellbeing of others.
- Committing to being open and honest when something goes wrong, or has the potential to cause harm or distress to others.
- Reporting any concerns to the appropriate department and sharing learning.
- Sharing a common philosophy in the way we approach and perform our individual and collective duties.



- Treating everyone equally whilst valuing their differences and human rights.
- Treating everyone who are supported by, and who work for BARDOC and those who care for them with dignity, respecting their needs, wishes and expectations.
- Safeguarding everyone from all forms of abuse whilst respecting their decisions.
- Respecting everyone's privacy, treating all information in a confidential manner.
- Recognising the individual uniqueness of everyone and reflecting this in how we listen and respond.



- Providing everyone with access to online Health Support and Resources.
- Providing innovative services based upon evidence, research and data.
- Training our next generation of Healthcare Professionals at our Learning Academy.
- Investing in people, providing continuous development opportunities.



- Involving patients, seeking feedback including complaints, compliments and ideas on how to improve the service.
- Contributing towards generating a harmonious and efficient working environment.
- Acting in a calm and professional manner towards patients and one another.
- Working together to promote a culture of openness and transparency.
- Accepting feedback from others, identifying and pursuing own development needs.
- Meeting the standards of Conduct and Performance set out in Staff Handbooks.

